



# Employee Wireless Network (Wi-Fi) Guide

## About

*Updated 03/01/2023.*

**These steps show how to connect to the RSCCD employee wireless network.**

**The employee wireless network is for RSCCD employees only, and is only available on-campus.**

**Students and guests, please follow the [Student Wireless Network \(Wi-Fi\) guide](#).**

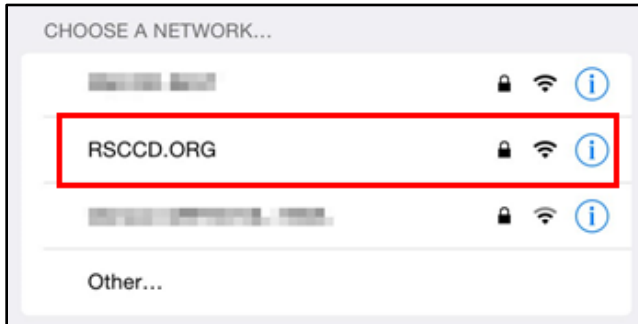
**For further assistance, please contact the [ITS Help Desk](#).**

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## Connect using an iPad or iPhone device

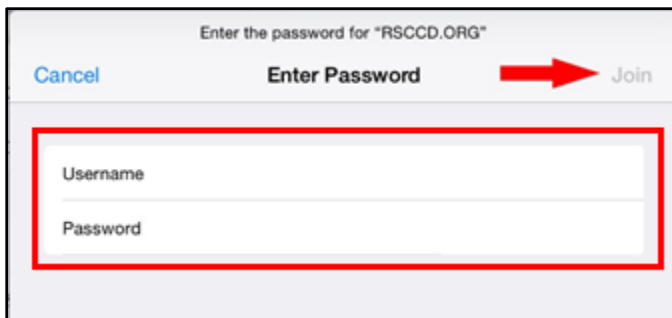
### Step 1 – Select RSCCD.ORG from available networks in Wi-Fi Settings

Select **RSCCD.ORG** from the list of available networks under **Wi-Fi** settings.



### Step 2 – Enter Self-Service ID and password, then connect

Enter **your Self-Service ID and password** and select **Join**.



### Step 3 – Accept the certificate

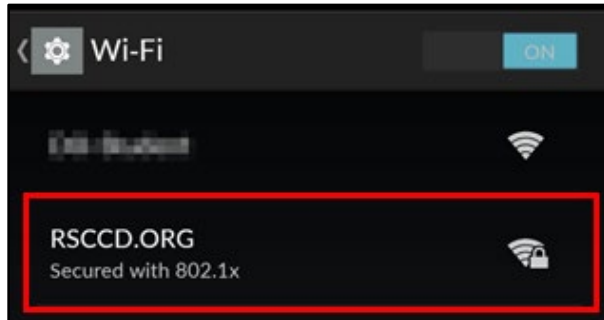
You may receive a notification about an invalid certificate. Please select **Accept**.



## Connect using an Android device

### Step 1 – Select RSCCD.ORG from available networks in Wi-Fi Settings

Select **RSCCD.ORG** from the list of available networks under **Wi-Fi** settings.

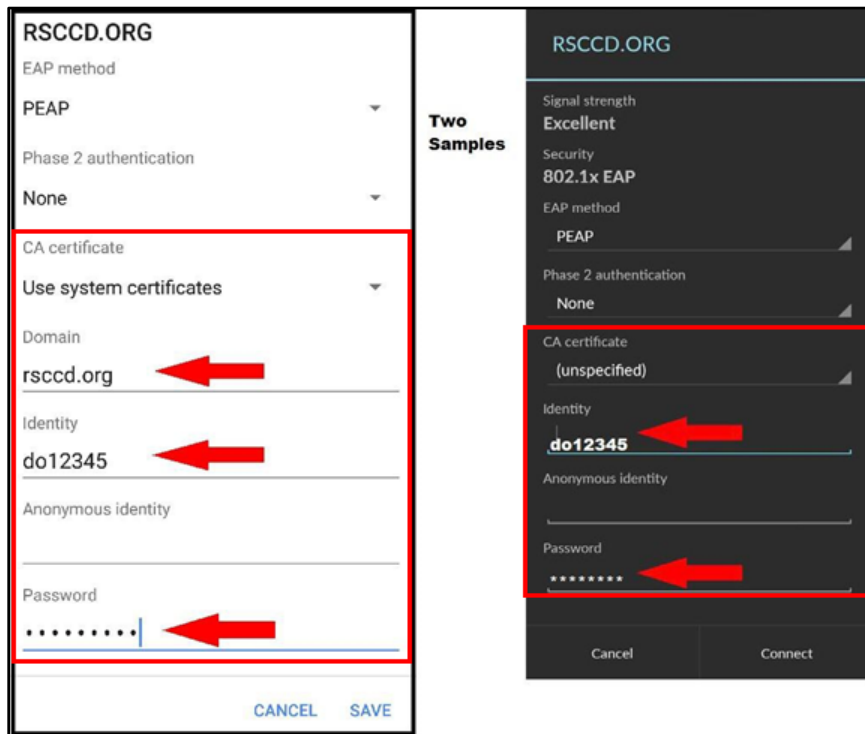


### Step 2 – Enter Self-Service ID and password, select the certificate, then connect

Enter **your Self-Service ID** (in the **Identity** field) and **password**, then select **Connect** or **Save**.

If **Domain** is required, type in **RSCCD.ORG**

If **CA Certificate** is required, select **Use system certificates** or **(unspecified)**.



## Connect using a District laptop

### Step 1 – Make sure the Wireless Adapter on the device is turned on

**Make sure the wireless adapter on is turned on.**

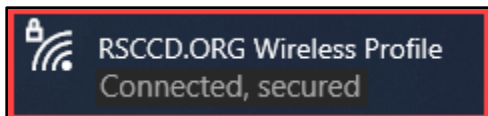
**On older devices**, there is a **physical switch** on the side or front of the laptop.

**On newer devices**, press the **Function key (FN) plus F2** on the keyboard (or, whichever Function key has the wireless icon  for your system).



### Step 2 – Check if RSCCD.ORG Wireless Profile automatically connects

Once the wireless adapter is turned on, the **District laptop will connect and automatically log in**, based on the credentials you logged into Windows with. You should see the following message:



### Step 3 – Check for access to District apps and H drive folders

**When the District laptop is connected to the **RSCCD.org** wireless network**, using a current employee user ID and password, it will have **full access to all District applications and private directories (e.g., Outlook, Colleague, H Drive, etc).**

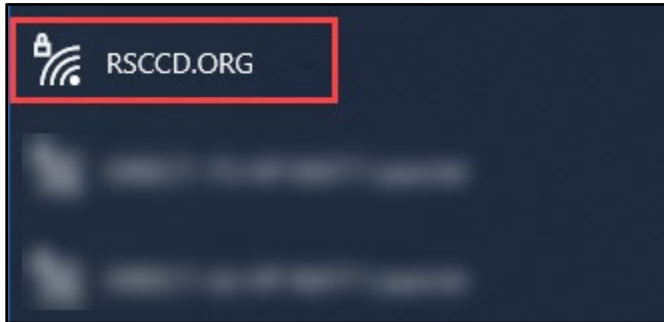
### Step 4 – If not working, follow steps to connect to Non-District laptop

If the District laptop does not automatically connect to **RSCCD.org**, follow the steps below for connecting a [NON-DISTRICT laptop](#).

## Connect using a Non-District Laptop

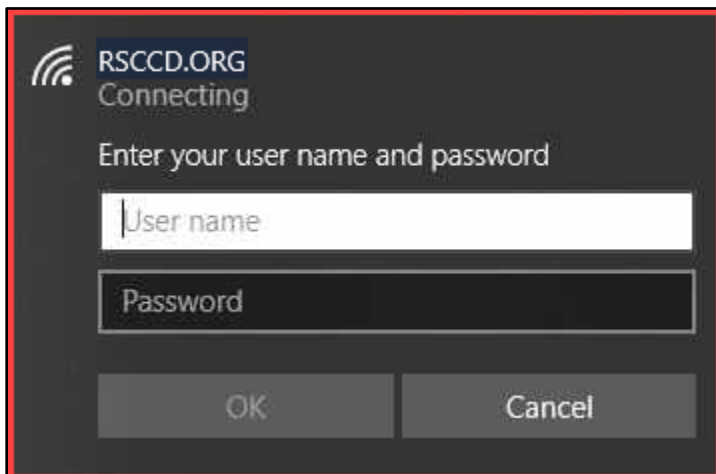
### Step 1 – Select RSCCD.ORG from available networks in Wi-Fi Settings

Select **RSCCD.ORG** from the list of available networks under **Wi-Fi** settings.



### Step 2 – Enter your Self-Service ID and password, then Connect

Enter **your Self-Service ID and password**, then select **OK** or **Connect**.



**NOTE:** Once logged onto the RSCCD wireless network, the non-district laptop will only have access to the Internet. To access District applications, employees will need to log onto the remote site located at: <http://remote.rsccd.edu> or use a District-issued laptop.

## Troubleshooting problems

### Troubleshooting sign-in problems

- Use the [Password Reset page](#) if you've forgotten your password, or need to retrieve your username.
- Use the [Change Password page](#) to create a new password.
- Read the [Single Sign-On FAQs page](#) for other sign in issues.

### Contact the ITS Help Desk

- Website: <https://webhelpdesk.rsccd.edu>
- Phone: **714-564-4357 Extension 0**
- Email: [helpdesk@rsccd.edu](mailto:helpdesk@rsccd.edu)

*[\(Select this link to return to the beginning of the document\)](#)*